



## *CASA LA GLORIA*

A WARM WELCOME TO CASA LA GLORIA

YOUR ADDRESS: La Quinta #28 Int. #1  
Ojo de Agua  
House phone: 415.150.01.38  
San Miguel de Allende,  
Guanajuato, México 37700

**We are San Miguel Management & Real Estate Company**

Owners:

Graciela Loyola and Peggy Blocker

Executive Director:

Adriana Delgado

Our office is located at Hernandez Macias # 111

Please call our office if you need any assistance at  
**415.152.44.16 or 415.152.01.87**

**For  
After hours, weekend  
or EMERGENCY  
Call or WhatsApp:**

**+52 415.153.33.14**

**For  
Rentals  
After hours call:  
+52 415 113 9972**

**Our office is open:  
Monday through Friday: 9:00 AM – 6:00 PM.**

**The office is CLOSED on Saturdays & Sundays**

## CITY EMERGENCY NUMBERS:

### City - 24hrs. Emergency number

**911**

|                     |  |
|---------------------|--|
| Fire Department     | 415.152.28.88 or 415.152.36.99 or <b>068</b> |
| Police              | 415.152.00.22 or 415.152.28.90               |
| Traffic Police      | 415.152.05.38                                |
| Red Cross Ambulance | 415.152.41.21 or 415.152.16.16               |
| Hospital MAC        | 415.150.39.00                                |
| General Hospital    | 415.120.47.46 or 415.120.47.56               |
| US Consulate        | 415.152.23.57                                |
| Consular Assistant  | 415.152.06.53                                |
| US Embassy          | 55.8526.25.61                                |
| Canadian Embassy:   | 55.5724.79.00                                |

**\*After Hours/Weekend: If you have a true emergency, you can reach us on our EMERGENCY cellular phone listed above.**

**\*If it is not a true emergency, please call us on the following business day.**

## INTRODUCTION

We know you are anxious to settle in so that you can start enjoying the many delights of our slow paced and picturesque town. Perhaps the following information will get you started, ease the culture shock, and make your visit more pleasurable.

## DOMESTIC STAFF:

Your housekeeper is **Ma. Graciela**, and she does not speak English.

Her work schedule is **Tuesday, Thursday and Saturday from 9:00 AM –3:00 PM.**

The Gardener's name is **José**, and he does not speak English.

His work schedule is **Monday, Wednesday and Friday from 9:00 AM – 1:00 PM and Tuesday and Thursday from 9:00 AM – 11:00 AM**

If you need a “babysitter” your housekeeper might be able to help, as she would like to work for the extra money after hours. If not, we will find someone for you, just call the office.

## CHARGES FOR STAFF OVERTIME:

5:00 - 8:00 PM \$ 100.00 pesos per hr.  
After 8:00 PM \$140.00 pesos per hr.  
Sunday 9-5 PM \$150.00 pesos per hr.  
After 6:00 PM \$180 pesos per hr.

## TIPPING:

**A minimum of \$100.00 pesos per week, per guest, per staff member**, is a good rule of thumb. If you are particularly pleased, any amount above this will be greatly appreciated.

**KEYS:**

Your housekeeper has several sets of keys for you and your guests. Please be sure and leave them at the end of your stay or you will be charged as **all exterior door locks will have to be re-keyed.**

**WATER:**

**Casa La Gloria** has a water purification system in the whole house

The owner provides the first “Garrafon” bottle of drinking water. If you need more ask the housekeeper to order it.

For rinsing vegetables and fruits, use “Microdyne” drops. Just put 3-4 drops into a dishpan of water and let them soak for 20 minutes.

**EXCHANGING MONEY:**

InterCam Bank

San Francisco #4, Centro

415.154.66.60

Closes at 4:00 PM.

InterCam Casa de Cambio

Calle Juárez #27, Centro

415.154.67.07

Closes at 4:00 PM

CI Banco

San Francisco #25, Centro

415.152.50.92

Closes at 5:00 PM

**Be certain to take your passport as it's the only official document they will accept. You might be required to fill out some personal information as a requirement by law when exchanging currency.**

**SMOKING:**

Smoking is not permitted inside the house. If you wish to smoke please do so on the roof patio or the courtyard.

**TRANSPORTATION:**

If you need transportation to and from the airports or to neighboring towns for a visit or shopping, we will be happy to arrange this service for you. Please contact our Rentals Manager at **415.152.44.16** or **415.152.01.87** and they will be happy to make arrangements for you. Our drivers are very dependable and speak English.

**TAXI:**

“San Miguelito” is the largest taxi company in San Miguel. They will pick you up at home or wherever you are, just call: **415.152.01.24 / 415.152.03.95**

Just give your address and the price will vary according to how far you are going. In the evenings you will always be able to find a Taxi in the Jardin.

**HEALTH NEEDS:**

“Guadalajara” Pharmacy is open 24 hours and located on Ancha de San Antonio Street.

**DOCTORS:**

**DRA. SILVIA AZCARATE,** cell . 415.152.19.44 (Speaks English).

**DR. JORGE MARTINEZ,** cell. 415.153.88.32 (Speaks English).

**DR. MARCO ANTONIO GORDILLO,** 415.152.54.66 or cell 415.105.12.34 (Speaks English and makes House Calls).

**DENTIST:**

**DR. JORGE VARGAS.** His office is at San Francisco #35-int. 6. His phone numbers are 415.152.49.66 / 415.151.12.27.

**READING and NEWS:**

We are proud of our public library “Biblioteca” as it has a surprisingly good selection of books in English. There is a small fee to become a temporary member.

**GOLF, TENNIS, SWIMMING:**

The Country Club “Malanquin”, less than two miles away on the outskirts of town offers tennis and golf. You can pay by the day, week, or month.

Celaya-Dolores Hidalgo 3, La Lejona

[www.clubdegolfmalanquin.com](http://www.clubdegolfmalanquin.com)

Call 415.152.05.16 for prices.

Club de Golf Ventanas

[www.clubventanasdesanmiugel.com](http://www.clubventanasdesanmiugel.com)

415.154.93.94

Walter Weber Tennis

San Antonio 14, San Antonio

415.152.06.59

[tennis@sanmigueltennis.com](mailto:tennis@sanmigueltennis.com)

Very nice clay courts.

Hot Springs/Swimming:

Escondido Place

Dolores Hidalgo

415.185.20.22

About 5 miles out of town, fun to visit by private car or taxi.

La Gruta Spa & Hot Springs

To Dolores Hidalgo, km. 10, El Cortijo

415.185.21.62

[www.lagruta-spa.com.mx](http://www.lagruta-spa.com.mx)

**SHOWING YOUR HOME:**

If we are showing your house for a future rental or it is for sale, we always try to show homes between the hours of 11:00 a.m. and 2:00 p.m. so that we do not inconvenience you. We always call ahead to make an appointment with you, but if you are not there we will speak with the housekeeper. Naturally, we will try to arrange a time that is convenient for your schedule.

**EXTRAS:**

If any damage or breakage occurs, please advise San Miguel Management at 415.152.44.16 or 415.152.01.87 and we will arrange repairs and charges.

**INEVITABLE INCONVENIENCES:**

Although it is our wish that none of the following occur during your stay, it is possible that your phone, gas, electricity, water, cable and/or internet may not be working. Please be patient, as repairs will be made and try to never lose your sense of humor!

**CHANGE OF BEDDING AND USE OF TOWELS:**

Please realize we are in the desert, and we have to be conscious of our consumption of water. Please do not ask the housekeeper to change the sheets more than twice per week and if you would, please use your towels more than once. We appreciate your cooperation with this environmental issue.

**IMPORTANT!!**

This house is rented **“AS IS”**. Please respect that the owners have arranged their houses to their own preferences. We simply cannot make changes to accommodate guest's individual preferences. Thank you for your understanding.

**OUTDOOR FURNITURE:**

Please bring any outdoor furniture cushions in & close sun umbrellas when you leave the house and at night as sudden rain / windstorms occur frequently.

**CHECKOUT:**

As the end of your trip approaches...

If you have had any items that were broken, we would appreciate it if you would let us know. It does not cost much to replace things and we like to have everything ready for the next renters.

- If something does not work, please let us know.
- Please leave all keys in the house. If you leave with your keys, we will have to re-key the locks on all the exterior doors, and you will be charged for this service.
- Please advise us if you leave in the early morning before the housekeeper arrives and we will make the necessary arrangements to receive the keys and/or secure the house.

## **SERVICES GUIDE**

### **REAL ESTATE SERVICES**

#### **San Miguel Management Real Estate Company**

**Peggy Blocker**

**&**

**Associates**

**415.152.44.16 or 415.152.01.87**

**To make an appointment.**

### **CAR/BIKE RENTAL**

Moto Rent

Cuadrante 8, Zona Centro

415.103.28.22

Monday – Sunday 10:00 AM – 6:00 PM

### **COOKING CLASSES**

Sazón (Sierra Nevada)

Correo 22, Centro

415.152.70.40

Marilau Mexican Ancestry Cooking

La Luz 12, San Antonio

415.152.43.76

Cooking Classes with Chef Gaby Green

Pipila 3A, San Antonio

415.119.21.95

### **GROCERY**

La Comer (Comercial Mexicana)

Salida a Celaya

Just like home!

[lacomer@callcenterdemexico.com.mx](mailto:lacomer@callcenterdemexico.com.mx)

415.120.20.29

There is a delivery service

Soriana

Lib. José Manuel Zavala

Plaza la Luciernaga

415.120.47.11

City Market

Sal. A Celaya 82

New, fabulous!

415.185.16.01

Pide por teléfono al: 800 3777 333

[lacomer@callcenterdemexico.com.mx](mailto:lacomer@callcenterdemexico.com.mx)

### Bonanza

Mesones #43

Small, fun, has it all!

415.152.12.60

Luna de Queso

Josefina Orozco #10

Gourmet shopping

415.154.81.22

In-store shopping & Delivery

Bodega Orgánica San Miguel

Sal. A Celaya

Lots of small shops, fresh!

415.154.71.39

## **HORSEBACK RIDING**

Coyote Canyon Adventures

Zacateros 54, Zona Centro

415.154.41.93

3 Señores Horseback Riding Co.

Cam. a San Miguel Viejo 2, Estación F.C.

415.101.49.76

## **HOT SPRINGS**

Escondido Place

Road to Dolores Km. 10

415.185.20.22

Taboada

Carretera a Dolores Hidalgo

Desviación

415.152.92.50

Xote

Carretera San Miguel A Dolores

Hidalgo km 5.5

415.155.83.30

La Gruta

Dolores Hidalgo km 10

415.185.21.62

## **LIQUOR STORE**

La Europea

Canal #13

415.152.20.03

Cava Sautto

Codo #36, Centro

415.688.22.54

## RESTAURANTS

Antonia Bistro  
San Francisco #57, Centro  
415.152.72.95

Tacos Don Feliz  
Calle Fray Juan de San Miguel  
Col. San Rafael  
415.152.57.19

Andanza in Casa Belmond Sierra  
Nevada  
Hospicio #35, Centro  
415.152.70.40

El Correo  
Correo #23, Centro  
415.152.49.51

Hecho de México  
Ancha de San Antonio #8, Centro  
415.154.63.83

El Pegaso  
Corregidora #6, Centro  
415 154 7611 NUEVO

Hank's New Orleans Café & Oyster Bar  
Hidalgo #12, Centro  
415.152.26.45

Hotel Matilda  
Aldama #53, Centro  
415.152.10.15

El Vergel Bistro & Market  
Camino la Alborada #17  
Hwy to Dolores Hidalgo  
415.110.20.63

Atrio Restaurant  
Cuna de Allende #3, Centro  
415.688.14.05

Casa Blanca Hotel & Restaurant  
Juárez #7, Centro  
415.688.14.38

Bovine  
Canal #16, Centro  
415.121.67.87

Lavanda  
Hernandez Macias #78, Centro  
415.152.16.10

The Restaurant  
Sollano #16, Centro  
415.154.78.62

Pescau  
Jesús #21, Centro  
415.152.88.00

Chamonix  
Sollano #17, Centro  
415.154.83.63

Tío Lucas Restaurant & Bar  
Mesones #103, Centro  
415.152.49.96

Pueblo Viejo & La Azotea  
Umaran #6, Centro  
415.152.49.77



## **CLASSES SPANISH**

Centro Mexicano de Lengua y Cultura  
Orizaba # 15. Col. San Antonio  
415.152.07.63

Instituto Allende  
Ancha de San Antonio # 20,  
Centro. 415.152.01.90

Academia Hispanoamericana  
Mesones # 4, Centro.  
415.152.03.49

## **SPAS**

Hotel Matilda  
Aldama #53, Zona Centro  
415.152.10.15.

Hotel Rosewood  
Nemesio Diez #11, Zona Centro  
415.152.97.00

Hotel Sierra Nevada  
Hospicio #35, Zona Centro  
415.152.70.40

## **SPORT CLUBS**

Santo Domingo (Swimming)  
Santo Domingo # 55  
415.154.75.45

Club de Golf Malanquin  
(Swimming & Golf)  
415.152.05.16

## **TOURS**

Bici Burro Mountain Bike  
Hospicio 1, Zona Centro  
415.152.15.26

Historic Walking Tour w/Patronato Pro Niños  
Reforma #75-C, Frac. Ignacio Ramirez  
415.152.77.96

**For more Options you can Call our Rentals Manager  
or our Front Desk  
415 152 0187**

**To access the Internet:**

**NETWORK: INFINITUMCC9A\_2.4  
INFINITUMCC9A\_5**

**PASSWORD: 4eR9FvDn6m**